"VIC Actions 2020", a volunteering project to assist elementary and secondary school students was created by Lana Matičević, a first-year student in German Studies and Pedagogy at the University of Zadar.

The initiative gathers over 50 volunteers who are students and teachers, organised through the Slack online platform that is divided into so-called channels, and each channel represents one subject. This makes it easy for parents and school pupils to find volunteers for exactly the items they need support with. The project works in a way that parents and school pupils report to the channel, or to the subject that they need assistance with, and then the first volunteer comes in and helps them with the task, explaining the process. If further explanation is needed, volunteers and parents agree on further instructions. In this way, it is very easy to coordinate a large number of volunteers and help many pupils every day in Croatia where online schooling during the lockdown is compulsory.

Lana: "Sometimes it is even more unreal what is happening. I am grateful to my parents for raising me to know I can and should help people who need help. I was not even aware that an individual initiative would turn into such an important online teaching support project engaging so many volunteers in the time of the pandemic. In addition to being supported by the University of Zadar, I received support from various media outlets in my city of Novska. In times like these, we should help each other".

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